Login details for Claranet images

When you create or edit a Virtual Appliance, you can choose from a list of Virtual Machine images that we install your machine from. The default usernames and passwords for the install are listed here. **You MUST change the password as soon as you can!**.

You are also provided with a VNC console (remote access) to access your Virtual Machine, should your operating system become unresponsive or you require additional boot options. By default, remote access is enabled and a random password set. However, this is not the case if your Virtual Machine was deployed before Claranet Cloud release 2.4.x. Please be sure to check and ensure that you have either disabled remote access or set a password.
This can be a security risk, if left unmanaged.

- Claranet Cloud 1.8 - Enabled / No password set
- Claranet Cloud 2.0 - Enabled / No password set
- Claranet Cloud 2.3 - Enabled / No password set
- Claranet Cloud 2.4 - Enabled / Random password set
- Claranet Cloud 2.6 - Enabled / Random password set
- Claranet Cloud 3.1 - Enabled / Random password set

For Linux images, logging in as the root user is permitted from the console (accessible via VNC) but is not allowed from an ssh connection. You can log in as sysadmin and sudo to root.

No warranty is provided with these images. Please ensure you patch or update them to your organisation's requirements.

CentOS

Details of CentOS can be found here [1]. As an Open Source operating system, no license is required to use this. Images available are:

- CentOS 5.7 i386
- CentOS 5.7 x86_64
- CentOS 6.0 i386
- CentOS 6.0 x86_64
- CentOS 6.4 x86_64
- CentOS 7.0 x86_64

Default users are:

```
user: sysadmin
password: v1rtu4LDC
```

and

```
user: root
password: v1rtu4LDC
```

RedHat Linux Enterprise

Details of RedHat products can be found <u>here</u> [2]. As a commercial operating system, a license is required to use this which you can purchase from RedHat. Images available are:

- RedHat Linux Enterprise 5.7 x86_64
- RedHat Linux Enterprise 6.2 i386
- RedHat Linux Enterprise 6.2 x86_64
- RedHat Linux Enterprise 6.4 x86_64

Default users are:

```
user: sysadmin
password: v1rtu4LDC
```

and

```
user: root
password: v1rtu4LDC
```

Ubuntu

Details of Ubuntu, based on Debian Linux, can be found <u>here</u> [3]. As an Open Source operating system, no license is required to use this. However, commercial support is available from <u>Canonical</u> [4]. Images available are:

- Ubuntu 10.4.3 (Lucid) x86_64
- Ubuntu 11.10 (Oneiric) x86_64
- Ubuntu 12.04 (Precise) x86_64
- Ubuntu 14.04 (Trusty) x86_64
- Ubuntu 16.04 (Xenial Xerus) x86_64

Default users are:

```
user: sysadmin
password: v1rtu4LDC
```

You may obtain 'root' access by logging in as 'sysadmin' and using the 'sudo' utility

Note that Ubuntu 11.10 has an issue dealing with virtual NICs which are not present. This causes a hang at boot time. Until this is resolved by the vendor, you can cause NICs to be recognised by the OS by editing /etc/network/interfaces. If you are unsure of how to do this, please contact your Claranet sales contact.

Debian

Details of Debian Linux, can be found here [5]. As an Open Source operating system, no license is required to use this. Images available are:

- Debian 6.0.3 (Squeeze) x86_64
- Debian 7.1.0 (Wheezy) x86_64
- Debian Linux 8.1.0 (Jessie) x86_64

Default users are:

```
user: sysadmin
password: v1rtu4LDC
```

You may obtain 'root' access by logging in as 'sysadmin' and using the 'sudo' utility

Citrix Netscaler VPX

The Citrix Netscaler VPX appliance image is provided as a trial version. For more details on licensing (including the free limited function license) register here [6]. More information on the VPX appliance is here [7], while self-paced online training can be found here [8].

The default login details are:

```
user: nsroot
password: nsroot
```

pfSense firewall

The pfSense firewall image provided is free to use. For more information go to here [9].

```
user: superuser
password: v1rtu4LDC
```

Vyatta firewall

The Vyatta firewall image provided is free to use. However, other versions require a commercial license. You can register to access documentation here [10].

```
user: vyatta
password: v1rtu4LDC
```

Microsoft Windows

Information about Microsoft Windows Server can be found <u>here</u> [11]. The Claranet Cloud is fully licensed for Microsoft Windows Server, so you can use these images without further licensing. Images available are:

- Windows Server 2008 SP2 Standard 64 bit (limited to 4 CPUs)
- Windows Server 2008 R2 SP1 Standard 64 bit (limited to 4 CPUs)
- Windows Server 2008 R2 Enterprise 64 bit (limited to 8 CPUs)
- Windows Server 2012 R2 Datacentre 64 bit (limited to 8 CPUs)

When the Virtual Machine is first started it self-configures, which includes a reboot. If you connect to the machine through the VNC remote access during this process you may see an error message while the machine is between boot cycles. You will then be prompted to set up the locale and keyboard layout, accept the license, and set the Administrator password. You can then configure the server with your timezone (GMT is the default) and any other patches, updates and software you require.

The Windows Firewall is pre-configured to permit ICMP echo replies (to allow you to ping the machine) and the RDP protocol to allow remote desktop connections. Of course you can still use the VNC client in the portal or from your own VNC client software if you prefer.

The password constraints are:

- Passwords cannot contain the user?s account name or parts of the user?s full name that exceed two consecutive characters.
- Passwords must be at least six characters in length.
-
  Passwords must contain characters from three of the following four categories:

  1. English uppercase characters (A through Z)
  2. English lowercase characters (a through z)
  3. Base 10 digits (0 through 9)
  4. Non-alphabetic characters (for example, !, $, #, %)

Source URL: <u>http://cloudhelp.claranet.com/content/login-details-claranet-images</u>

Links:
[1] http://www.centos.org/
[2] http://www.redhat.com/
[3] http://www.ubuntu.com/
[4] http://www.canonical.com/
[5] http://www.debian.org/
[6] https://try.citrix.com/store?Action=DisplayPage&Env=BASE&Locale=en_US&SiteID=citrixtr&id=0
[7] http://www.citrix.com/English/ps2/products/subfeature.asp?contentID=2300454
[8] http://training.citrix.com/mod/ctxcatalog/course.php?id=112
[9] http://www.pfsense.org/
[10] http://www.vyatta.com/

[11] http://www.microsoft.com/en-us/server-cloud/windows-server/default.aspx