Viewing events

The Events view allows users to see what is happening in the Claranet Cloud. It is divided into two parts: on the right there is a list of all the events and errors that occurred in the system. In the left panel, there is a filter for selecting only certain events to view.

[1]

The Event List

The event list has 7 columns:

Column	Description
Source	Shows the system object that is the source of the event or error and its full hierarchy. For example, it could be a **MACHINE MODIFY** event, where the source is **myMachine** (the name of the machine) which is part of a rack named **myRack** which is part of a datacenter named myDatacenter which belongs to the **MyCompany** enterprise.
Date	The date and time when the event was generated.

Column	Description
Action	The action that was performed when the event was generated.
User	The user who performed the Action.
Trace	Additional information about the event.
Severity	The severity of the event. From **INFO** (information event) to **CRITICAL** (a critical error that compromises platform stability).

There is also the **Update automatically** checkbox. If checked, new events will be automatically added to the list as they arrive. Otherwise, you must refresh the list manually.

On the home page you can Double-click on an event to see the event detail.

Filtering Events

To make it easier to find a specific event, use the filter tool in the left panel of Events view. You can search for events related to a datacenter, a user, an enterprise, etc. One or more fields can be used for filtering at the same time, which increases the power of the filtering tool to help you keep up to date with what is happening in the system.

Use the filter icon to display the filter options.

Severity	All ▾
Action	All ▾
Performed by	
Date from	
Date to	
Enterprise	Claranet_TEST

See more

Clear   Cancel   Accept

Date from	
Date to	
Enterprise	Claranet_TEST
Datacentre	
Rack	
Physical machine	
Storage system	
Storage pool	
Volume	
Network	
Subnetwork	
Virtual Datacentre	
Virtual Appliance	
Virtual Machine	
User	
Component	

See less

Clear   Cancel   Accept

The Severity Table

Severity	Description
NORMAL	General information about the state of the platform.
INFO	General information events generated by the user.
WARNING	No error, but a problem may appear in the future.
MINOR	Minor error that doesn't block the normal use of the main functionalities of the platform.
MAJOR	Major error that doesn't block the normal use of the main functionalities of the platform.
CRITICAL	Critical error in the infrastructure that blocks the normal use of main functionalities of the platform and can compromise platform stability.

Source URL: http://cloudhelp.claranet.com/content/viewing-events

Links:
[1] http://cloudhelp.claranet.com/sites/portal.claranet.com/files/cloudhelp/events-page-1.png