



Viewing events

The Events view allows users to see what is happening in the Claranet Cloud. It is divided into two parts: on the right there is a list of all the events and errors that occurred in the system. In the left panel, there is a filter for selecting only certain events to view.

Source	Severity	Action	Performed by	Date/time	User	Trace
Claranet_TEST / Cloud /	INFO	USER_MODIFY	admin	2014-10-29 10:31:31	Cloud	User 'Cloud' has been modified [Enterprise: 'STAFF_EU_MICHA' Name: 'Cloud' Surname: 'Administrator']
Claranet_TEST / SYSTEM /	INFO	VIRTUAL_MACHINE_VSM_CHANGE_STATE	SYSTEM	2014-10-27 9:36:36	SYSTEM	State of virtual machine 'ABQ_276413c2-fc1d-4fe3-bac0-75e3ea4879d9' updated to 'ON'.
Claranet_TEST / SYSTEM /	INFO	VIRTUAL_MACHINE_VSM_CHANGE_STATE	SYSTEM	2014-10-27 9:36:36	SYSTEM	State of virtual machine 'ABQ_11c89557-b30f-43d9-93ea-5f86f7ba9100' updated to 'ON'.
Claranet_TEST / SYSTEM /	INFO	VIRTUAL_MACHINE_VSM_CHANGE_STATE	SYSTEM	2014-10-27 9:36:36	SYSTEM	State of virtual machine 'ABQ_a9aa5778-e16f-42b7-863b-b3c34f80ef56' updated to 'ON'.
Claranet_TEST / SYSTEM /	INFO	VIRTUAL_MACHINE_VSM_CHANGE_STATE	SYSTEM	2014-10-27 9:36:36	SYSTEM	State of virtual machine 'ABQ_28964000-260a-4269-aaa3-64760d81776b' updated to 'ON'.
Claranet_TEST / SYSTEM /	INFO	VIRTUAL_MACHINE_VSM_CHANGE_STATE	SYSTEM	2014-10-27 9:36:36	SYSTEM	State of virtual machine 'ABQ_b51e1505-263d-4263-ac51-71cfaa5eda9f' updated to 'ON'.
Claranet_TEST / SYSTEM /	INFO	VIRTUAL_MACHINE_VSM_CHANGE_STATE	SYSTEM	2014-10-27 9:36:36	SYSTEM	State of virtual machine 'ABQ_b15d2b10-83d3-4834-9893-cbeff0762b0b' updated to 'ON'.
Claranet_TEST / SYSTEM /	INFO	VIRTUAL_MACHINE_VSM_CHANGE_STATE	SYSTEM	2014-10-27 9:36:36	SYSTEM	State of virtual machine 'ABQ_b4de3054-5e0f-4063-a3ed-b43e7420eb62' updated to 'ON'.
Claranet_TEST / SYSTEM /	INFO	VIRTUAL_MACHINE_VSM_CHANGE_STATE	SYSTEM	2014-10-27 9:36:36	SYSTEM	State of virtual machine 'ABQ_71109d99-1954-43e0-83a8-57ed529ad323' updated to 'ON'.

Source	Claranet_TEST / SYSTEM /
Date/time	2014-10-27 9:36:36
Action	VIRTUAL_MACHINE_VSM_CHANGE_STATE
Performed by	SYSTEM
User	SYSTEM
Trace	State of virtual machine 'ABQ_b15d2b10-83d3-4834-9893-cbeff0762b0b' updated to 'ON'.
Severity	INFO

[1]

The Event List

The event list has 7 columns:

Column	Description
Source	Shows the system object that is the source of the event or error and its full hierarchy. For example, it could be a MACHINE MODIFY event, where the source is myMachine (the name of the machine) which is part of a rack named myRack which is part of a datacenter named myDatacenter which belongs to the MyCompany enterprise.
Date	The date and time when the event was generated.

Column	Description
Action	The action that was performed when the event was generated.
User	The user who performed the Action.
Trace	Additional information about the event.
Severity	The severity of the event. From INFO (information event) to CRITICAL (a critical error that compromises platform stability).

There is also the **Update automatically** checkbox. If checked, new events will be automatically added to the list as they arrive. Otherwise, you must refresh the list manually.

On the home page you can Double-click on an event to see the event detail.

×
Event details

Source	Claranet_TEST / testuser /
Date/time	2014/10/24 - 13:43:11
Action	SESSION_LOGOUT
Performed by	testuser
User	testuser
Trace	User 'testuser' logged out.
Severity	INFO

Filtering Events

To make it easier to find a specific event, use the filter tool in the left panel of Events view. You can search for events related to a datacenter, a user, an enterprise, etc. One or more fields can be used for filtering at the same time, which increases the power of the filtering tool to help you keep up to date with what is happening in the system.

Use the filter icon to display the filter options. 



Severity **All** ▼

Action **All** ▼

Performed by

Date from

Date to

Enterprise

[See more](#)

[Clear](#)

[Cancel](#)

[Accept](#)



Date from

Date to

Enterprise

Datacentre

Rack

Physical machine

Storage system

Storage pool

Volume

Network

Subnetwork

Virtual Datacentre

Virtual Appliance

Virtual Machine

User

Component

[See less](#)

[Clear](#)

[Cancel](#)

[Accept](#)

The Severity Table

Severity	Description
NORMAL	General information about the state of the platform.
INFO	General information events generated by the user.
WARNING	No error, but a problem may appear in the future.
MINOR	Minor error that doesn't block the normal use of the main functionalities of the platform.
MAJOR	Major error that doesn't block the normal use of the main functionalities of the platform.
CRITICAL	Critical error in the infrastructure that blocks the normal use of main functionalities of the platform and can compromise platform stability.

Source URL: <http://cloudhelp.claranet.com/content/viewing-events>

Links:

[1] <http://cloudhelp.claranet.com/sites/portal.claranet.com/files/cloudhelp/events-page-1.png>